

AltiServ™2 IP

Complete IP Telephone System



*IP telephone systems for
25 to 600 users*

AltiServ™2 IP

The AltiServ2™ IP telephone system is a comprehensive IP telephone system targeted at 25 to 600 users.

For single and multi-site businesses, the AltiServ2 IP systems offer small to mid sized businesses and branch offices a complete state of the art IP telephone system. Standard features such as automated attendants, superior voice mail, including one-number access "follow me", and Zoomerang® one button call back from voice mail, as well as advanced call routing and caller information delivery maximizes the calling experience and enhances the relationship with customers.

AltiServ2 IP systems save you money by including tools for self administration, increasing productivity and controlling costs including comprehensive call detail reporting. AltiServ2 IP offers high capacity and scalability, allowing businesses to implement a phone system that maximizes their long-term investment. With the AltiServ2 IP you can manage your own system and reduce the reliance on outside technicians. Utilize Voice over IP to network your remote offices and remote workers offering increased employee productivity and eliminating toll costs.

AltiServ IP systems are recognized for quality and innovation. With more than 15,000 systems installed you are assured of proven reliability. The AltiServ systems have over 35 industry awards including CT Labs' "Best of Breed". The AltiServ2 IP offers today's businesses superior telephone system technology.

Lower cost of ownership

- Cuts communications costs
- Rapid return on investment
- Easy to use
- Easy to manage
- Built in redundancy
- High capacity
- Software upgradeable



Shaping the Future of IP Telephony

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AltiServ is the ideal solution...

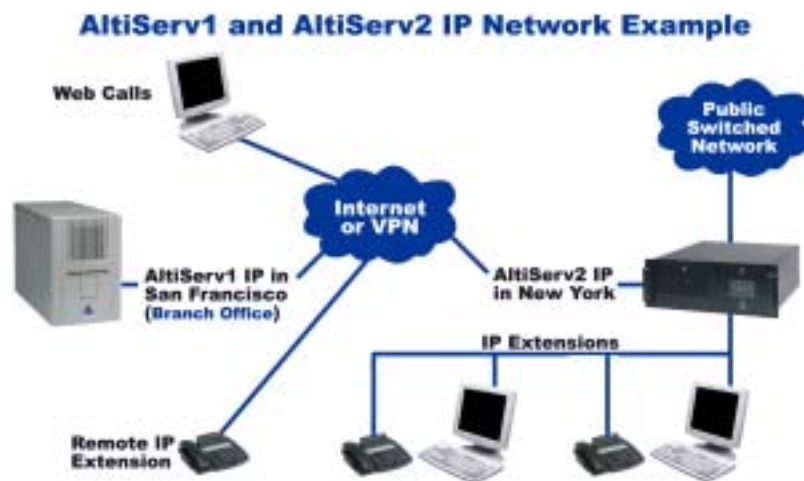
For organizations that demand a rock solid telephone system that is unsurpassed in ease of use and flexibility. AltiGen understands that a telephone system is not only the lifeline of your business, but vital in keeping your organization connected.

AltiGen makes managing your telephone system easy.

AltiGen systems are easy to maintain via familiar Windows interfaces. AltiGen's system administrative management tool allows users to easily implement features and change configurations with a few button clicks eliminating the need to call a technician every time a change is desired. Even the Alti-IP™ 600 telephones are "self installing" making it easy for your staff. Because reporting is vital to managing any business efficiently and effectively, AltiWare includes enhanced Call Detail Reporting (CDR) capabilities that provide critical information about call activity and system performance.

Built-in Screen-Pop and integration with Contact Management

software such as Microsoft® CRM, Microsoft® Outlook™, Goldmine™, or ACT!™. The AltiView desktop PC interface provides incoming caller ID display, automatic contact record retrieval and screen "Pops" of contact records to your desktop PC. Users can type in a name to automatically retrieve telephone numbers and click and dial from an integrated contact record directory.



Affordable AltiServ Contact Center Option

Optional Contact Center Software can be integrated with AltiServ PBX's to improve the productivity of workgroups and contact centers such as small help desks, sales teams and customer service groups. This includes Agent and Supervisor interfaces and both real-time and statistical agent and workgroup performance reporting.

Eye on the Future...

The Award-winning AltiServ2 IP systems support a wide spectrum of business configurations for the single office or larger virtual campus and multi-site companies. AltiGen gives you the flexibility to upgrade and expand your system as the needs of your business change. As a software-based communications solution, your business stays current with AltiGen's latest features and the industry by simply updating your system software.



The AltiServ2 IP is a highly scalable IP telephone system that supports growth up to 200 users per chassis and the ability to continue expanding by networking multiple local and remote systems.

The Base Package Includes:

- IP-PBX (telephone system)
- 10 slot cabinet (9 available)
- 12 ports - expandable to 228 ports
- AltiWare OE system software
- IP extension and IP Trunking Ports
- Voicemail - 2,000 mailboxes
- 2,500 hours voicemail storage

Other Standard Features:

- Auto Attendant up to 255 menus
- Robust call routing
- Remote worker support over VoIP
- Multiple system networking
- DINA Multisystem Manager
- Unified Messaging
- Call Detail Reporting
- Built-in screen-pop with CRM
- Uniform Call Distribution
- Optional T1/E1/PRI Interface

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