

# AltiServ™ 1 IP

## Complete IP Telephone System



*Affordable IP telephone systems  
for 8 to 50 users*

## AltiServ™ 1 IP

**AltiGen's AltiServ1™ IP System is a comprehensive solution targeted at 8 to 50 users.** Equip your business with a complete state of the art telephone system which includes automated attendants, superior voice mail, including one-number access "follow me", and Zoomerang® one button call back from voice mail, as well as comprehensive call detail reporting. You receive more from AltiGen's AltiServ1™ IP business phone system than any other available today.

**AltiServ1 IP saves you money.** To maximize the return on investment, the phone system you choose must have tools to increase productivity and control costs. With the AltiServ1 IP you can manage your own system and reduce the need for outside technicians. Communications with your remote offices and remote workers can be done with Voice over IP to eliminate toll costs. Flexible call routing and easy to use features increase your employee productivity. AltiGen gives you a powerful and affordable business tool to enhance the relationship with your customers and improve your company communications.

**AltiServ IP systems are recognized for quality and innovation.** With more than 15,000 systems installed you are assured of proven reliability. The AltiServ systems have over 35 industry awards including CT Labs' "Best of Breed". The AltiServ™ 1 IP offers today's businesses superior telephone system technology.

### Lower cost of ownership

- Easy to use
- Easy to manage
- Cuts communications costs
- Grows with your business
- Software upgradeable
- Rapid return on investment



*Shaping the Future of IP Telephony*

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### AltiServ is the ideal solution...

For organizations that demand a rock solid telephone system that is unsurpassed in ease of use and flexibility. AltiGen understands that a telephone system is the lifeline of your business and is vital in keeping your organization connected.

### AltiGen makes managing your telephone system easy.

AltiGen systems are easy to maintain via familiar Windows interfaces. The AltiGen system administrative management tool allows users to easily implement features and change configurations with a few button clicks, eliminating the need to call a technician every time a change is desired. Even the Alti-IP 600 phones are "self installing" making it easy for your staff. Because reporting is vital to managing any business efficiently and effectively, AltiWare includes enhanced Call Detail Reporting (CDR) capabilities that provide critical information about call activity and system performance.

### The AltiServ1 IP comes with 8 Alti-IP™ 600 telephones.

This advanced IP telephone delivers a superior feature set, such as multi-line appearance, intercom and a full duplex speakerphone. This powerful and easy to use telephone includes one-touch buttons to access voice mail, hold, conference, transfer, intercom, volume control, redial, call release, speed dial, and more.

### Remote teleworker support

is made simple because the Alti-IP 600 telephones can be implemented as local or remote extensions. From a user's perspective, an IP extension works exactly the same way a standard telephone extension has always worked, with the added advantage of being able to work anywhere remotely requiring just a cable modem or DSL connection.



### Built-in Screen-Pop and integration with Contact Management

software such as Microsoft® CRM™, Microsoft® Outlook™, Goldmine™, or ACT!™. The AltiView desktop PC interface provides incoming caller ID display, automatic contact record retrieval and screen "Pops" of contact records to your desktop PC. Users can type in a name to automatically retrieve telephone numbers and click and dial from an integrated contact record directory.

### Eye on the Future...

AltiServ1™ IP includes AltiGen's 6th generation offering of award winning AltiWare™ OE business telephone system software. As a software-based communications solution, our customers stay current with AltiGen's latest features, and the industry, by simply updating their system software. AltiGen gives you the flexibility to upgrade and expand your system as your business grows or the needs of your business change.



Targeted for 8 to 50 users the AltiServ1 IP is a comprehensive telephone system for your business.

### The Base Package Includes:

- IP-PBX (telephone system)
- 6 slot cabinet (4 available for expansion)
- 8 Alti-IP 600 telephones
- AltiWare OE system software
- 12 IP ports
- 4 analog fax/modem/extension ports
- 8 analog trunk ports
- 18 port voicemail included
- 1,500 hours voicemail storage
- 24 ports - expandable to 120 ports

### Other Standard Features:

- Auto attendant up to 255 menus
- Robust call routing
- Uniform Call Distribution
- Remote workers support
- Multiple system networking
- Unified Messaging
- Call Detail Reporting
- Optional T1/E1/PRI interface
- Optional Contact Center Software

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